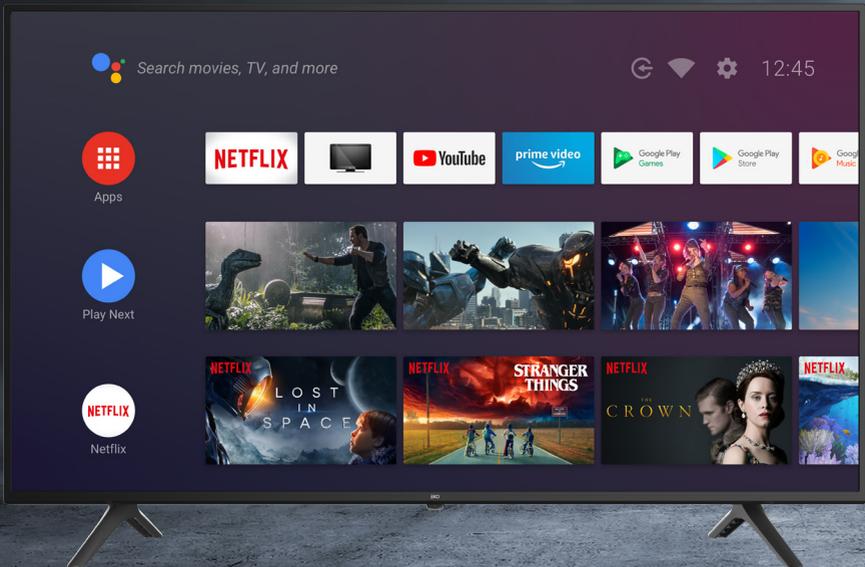


EKO

55" 4K ULTRA HD ANDROID TV

K55USG



INSTRUCTION MANUAL

Please read this manual carefully before using, and keep it for future reference.

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GENERAL SAFETY

Read this manual thoroughly before you start using the TV.

Store this manual, the completed warranty card, your receipt and the product packaging. The safety precautions instructions reduces the risk of fire, electric shock and injury when correctly complied to.

Please follow all instructions and take notice of all warnings.

 <p>CAUTION RISK OF ELECTRIC SHOCK DO NOT OPEN</p>		<p>The lightning flash with symbol within the triangle is intended to warn you of a non-insulated dangerous voltage in the product's enclosure that could be of sufficient magnitude to generate a risk of electric shock to persons.</p>
<p>The cover (or back) of the unit should not be removed to prevent risk of electric shock.</p> <p>This unit must be serviced by a qualified service personnel only.</p>		<p>The exclamation point within the triangle is intended to warn you to the presence of important operating and maintenance instructions in the documents included with the product.</p>

IMPORTANT INFORMATION

The lightning flash symbol within the triangle is intended to warn you of non-insulated dangerous voltage the product's enclosure that could be of sufficient magnitude to generate a risk of electric shock to persons.

- Using Cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the Products.
- Ensure the Product is not overhanging the edge of the supporting furniture.
- Do not place the product on a high furniture without securing both the furniture and the product to a stable support.
- Do not place the product on cloth or other conductive materials.
- Warn children of the dangers of climbing on furniture to reach the television or its controls and to call for an adult to assist.

GENERAL SAFETY (CONT.)

IMPORTANT INFORMATION

- Do not expose this appliance to rain or moisture as it may result in fire or an electric shock hazard
- Do not tamper or change or modify the product in any way.
- Only use Accessories outlined and recommended by the manufacturer.
- Please do not expose the product to splashing or water contact
- Please do not place any object on top of the product including objects filled with liquids such as vases.
- Danger of explosion if battery is incorrectly placed. Replace with same or equivalent type.

Installation

Please follow instruction when installing this product in accordance with the instruction manual. This product must be positioned in a sufficiently stable location, it can be potentially hazardous due to falling and can cause injury, particularly to children if it positioned incorrectly.

- Before installing this TV set, make sure your outlet voltage corresponds to the voltage stated on the product rating label
- Do not use a damaged power cord, plug or loose outlet. Doing so may cause an electric shock.
- Do not plug several devices into the same outlet. Doing so may cause the outlet to overheat and start a fire. Make sure the outlet is readily accessible during operation of the equipment.
- Do not bend, twist or kink the power cord excessively.
- Do not allow anything to rest on or roll over the power cord and antenna cable. Doing so may cause a fire or an electric shock.
- Do not run the power cord near heat-producing appliances such as radiators, stoves or irons. The excessive heat could melt the insulation and expose live wires, resulting in fire or electric shock.
- Unplug this TV during lightning storms or when unused for long periods of time. Not doing so may result in fire or electric shock.
- Do not cover the ventilation openings of the product with items such as newspapers, tablecloths, curtains etc or insert objects into the slots available on the products. As this could result in the product temperature rising and could cause a fire.
- If you notice any unusual odors or smoke around the unit, immediately disconnect the unit from the outlet and contact the service center. Failure to do so may result in fire or electric shock.
- When not using the unit for long periods of time or when you are moving the unit please ensure to disconnect the power cord from the wall socket.

GENERAL SAFETY (CONT.)

- Please beware that Dust could accumulate over time on the unit and cause it to generate heat and or deteriorate insulation, which in turn may result in an electrical fire.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or young children of any age, They must be supervised product by a person responsible for their safety.
- Batteries from the remote control must be only removed by an adult, the adult must ensure to keep them out of reach of infants and children. Seek medical attention immediately if a child has swallowed a battery.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- To maintain the product do not use any chemical or cleaning agent or wet cloth, please only ensure to utilize a dry cloth to wipe it down from marks or dust and only after unplugging the product from the power socket.
- Please ensure to contact our call center for any repair or service required for the products.
- Make sure to always carry TV from the sides, always be sure to have assistance by another person. Do not carry the TV from the middle.

WARNING!

It is STRONGLY RECOMMENDED that you ANCHOR this product.

Toppling furniture and TV's can cause serious injury or death.

TO HELP AVOID ANY SERIOUS OR FATAL INJURY, WE STRONGLY RECOMMEND THAT THIS PRODUCT BE PERMANENTLY FIXED TO THE WALL OR OTHER SUITABLE SURFACE. FIXING DEVICES ARE NOT INCLUDED SINCE DIFFERENT SURFACE MATERIALS REQUIRE DIFFERENT ATTACHMENTS. PLEASE SEEK PROFESSIONAL ADVICE IF YOU ARE IN DOUBT WHAT FIXING DEVICE TO USE.

If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television.
- Only using furniture that can safely support the television.
- Ensuring the television is not overhanging the edge of the supporting furniture.
- Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
- Not standing the television on cloth or other materials placed between the television and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television or its controls.

GENERAL SAFETY (CONT.)

Please make sure upon positioning this product, the place is:

- Not wet or damp and Well ventilated
- Away from direct sunlight or heaters.
- Away from splashes or food.
- Protected from excessive dust or grease.
- Do not install this equipment in a confined space such as a bookcase or similar unit.
- Do not install the TV set near heat sources such as radiators, stoves or other audio visual equipment that produce heat.
- Do not place containers with liquids, if liquid falls inside the products it may result in short-circuit, fire or electric shock.
- Do not place small metallic objects on top of the unit. Metal object falls inside the product it may result in short-circuit, fire or electric shock.
- Do not use or store flammable or combustible materials near the unit. Doing so may result in fire or explosion. Do not place any naked flame sources, such as lit candles, cigarettes or incense sticks on top of the TV set.
- The antenna must be installed away from high-voltage power line,
- Please contact an antenna professional installer to install the antenna to avoid incorrect installation which could result in fire, electric shock or serious injury.
- Install the unit at a reasonable distance from the wall to ensure sufficient ventilation.
- If mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.



This symbol indicates that the appliance has double insulation between the dangerous mains voltage and the parts accessible to the user. In the event of repairs use only identical spare parts.



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For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, DTS and the Symbol together, and TruSurround are registered trademarks or trademarks of DTS, Inc. in the United States and/or other countries. © DTS, Inc. All Rights Reserved.

INSTALLATION

Install the stand as described below, or if you want to mount it to a wall, please contact a professional installer.

Please ensure the TV is not plugged into the wall socket and furthermore we recommend to get another person to assist in the following task.

Attaching the stand

Step 1

Place a soft cushioned material on top of a flat surface to prevent damaging the screen panel. Then place the TV screen flat on top, with the screen side facing down, as illustrated on the right.

Step 2

Align the stand leg to the installation point, as illustrated below.

Step 3

Tighten the screws (supplied) with a screwdriver to affix the stand to the panel, as illustrated on the right.



CAUTION!

Do not apply excessive force as this may damage the screw holes.

INSTALLATION (CONT.)

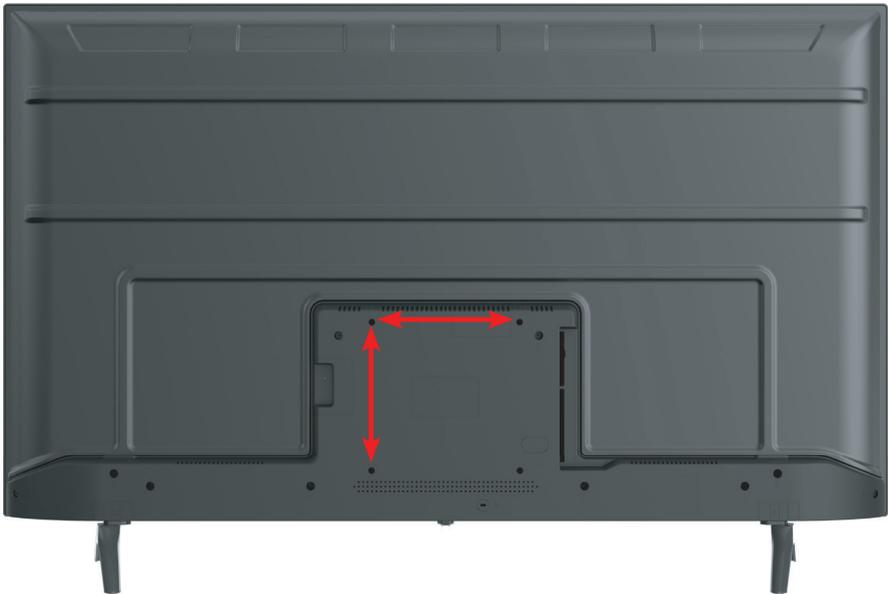
Wall-Mounting Instructions

Please ensure the TV is not plugged into the wall socket and furthermore we recommend to get another person to assist in the following task.

- We recommend you use a professional installer as we assume no liability for any eventual damage to the product or injury to yourself if you mount the TV on your own.

BACK OF TV

VESA PATTERN: 200(w) x 200(h) mm



NOTE: If you are wall-mounting the TV, this should be done by a qualified installer.

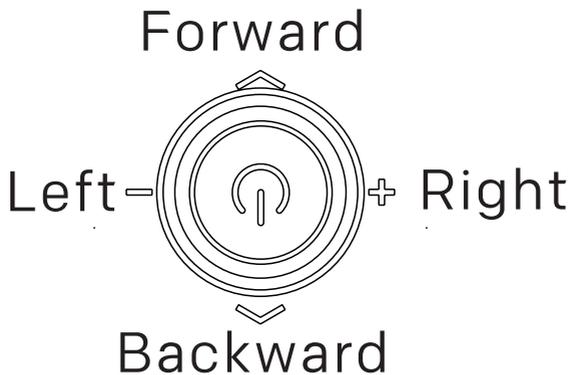
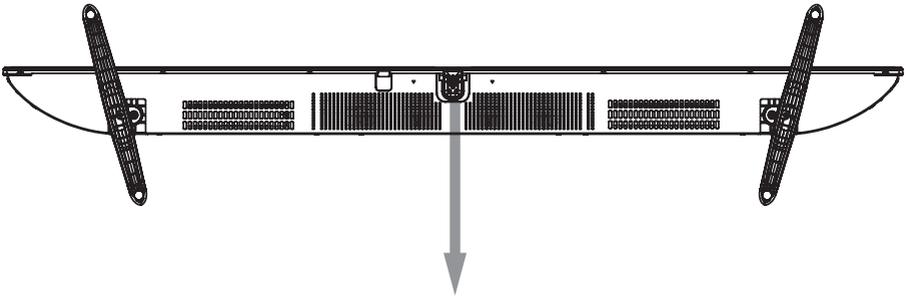
CONTROLS AND CONNECTIONS

Press Middle:

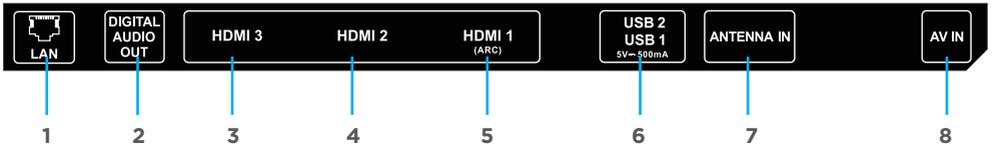
1. In standby mode, press it to turn on the TV.
2. In working status,
 - Without the source list, short press it to access the source list.
 - With the source list, short press it to enter the selected source.
 - Long press it to exit the source list or turn the TV to standby mode.

Push Left/Right: Adjust the TV sound volume.

Push Forward/Backward: Switch channels, or select the input source in source list.



CONTROLS AND CONNECTIONS

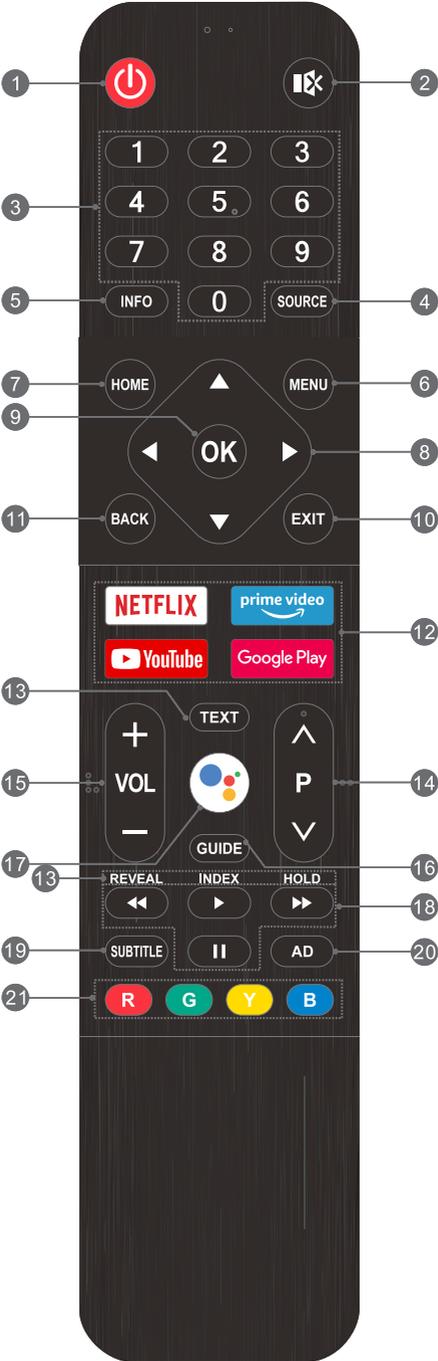


1. LAN / ETHERNET PORT
2. DIGITAL AUDIO OUT/ OPTICAL PORT
3. HDMI 3
4. HDMI 2
5. HDMI 1 (ARC - AUDIO RETURN CHANNEL)
6. USB 1 & 2 INPUT
7. ANTENNA (RF) IN
8. AV IN

USB connection

Insert a USB storage device into the USB port to record, playback of video/music/photo.

REMOTE CONTROL



REMOTE CONTROL (CONT.)

- 1. POWER ():** Turn the TV on or to standby mode.
- 2. MUTE ():** Mute or restore the TV sound.
- 3. Number buttons (0~9):**
Select the channel directly, or input a number.
- 4. SOURCE:** Select the input source.
- 5. INFO:** Access the INFO interface.
- 6. MENU:** Access the menu of quick settings.
- 7. HOME:** Access the home page.
- 8. Navigation Buttons ( /  /  / )**
Navigate the menu to select the content you need.
- 9. OK:** Confirm, enter or execute the selected item.
- 10. EXIT:** Exit the current operation.
- 11. BACK:** Return to upper-level content, or exit the current screen.
- 12. Application Buttons:** Access specific applications directly.
- 13. ***Teletext Buttons*****
 - **TEXT:** Access or exit the teletext menu.
 - **REVEAL:** Display or hide the concealed information.
 - **INDEX:** Display index page.
 - **HOLD:** Hold the teletext page on screen without updates or changes.
- 14. Program Up/Down ():** Switch channels.
- 15. Volume Up/Down ():** Adjust the sound volume.
- 16. GUIDE:** Access the EPG interface in DTV mode.
- 17. MIC ():** Start talking to Google Assistant of the TV.
- 18. *** USB Play Control Buttons*****
 - **Play ():** Start the playback.
 - **Pause ():** Pause the playback.
 - **Fast Backward ():** Fast backward the playback.
 - **Fast Forward ():** Fast forward the playback.
- 19. SUBTITLE:** Turn on or turn off the subtitle function.
- 20. AD:** Turn on or turn off the function of audio description.
- 21. Color Buttons (R/G/Y/B):**
Execute the prompt function in specific mode.

REMOTE CONTROL (CONT.)

Using the Remote Control

- Do not mix old and new batteries in the remote
- Do not use different types of battery
- If you do not intend to use the unit for a long time, please remove batteries from the remote to avoid accident.
- Keep batteries away from children and pets.
- Never throw batteries into a fire.
- Do not drop, or impact the remote control as it void warranty immediately.
- The remote control operate at a range of 5 to 6M effectively
- Do not expose the remote control sensor to a bright light.

OPENING REMOTE BATTERY COMPARTMENT TO REPLACE BATTERIES

1. Turn the remote control over to its back.
2. Press and slide the battery compartment to open the cover.
3. Place 2x AAA batteries (provided) into the battery compartment and be sure to match the polarities (+/-) marked on battery compartment.
4. Close and shut the battery compartment.
Make sure it clicks when completely closing it.



INITIAL SETUP/PAIR REMOTE

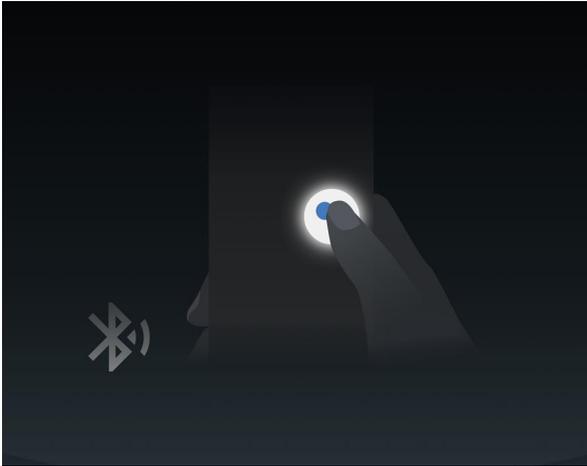
For the first initial setup, on screen setup wizard will guide you through setting up your TV. Please follow according to onscreen guide to setup your TV correctly.

Be sure to follow the below prompts to pair your Bluetooth remote control. After the pairing is successful, you can now operate the TV.

1. To pair the remote, Press the **Google Assistant**  button during the First time setup screen below to pair.

If a notification appears, please follow it to pair RC.

1. Press and hold both the **HOME** and the **LEFT** arrow button at the same time to put RC into pairing mode. (green light flashes between **POWER** and **MUTE** buttons.
2. Then press the **Google Assistant**  button on RC to pair the remote.



To manually pair your BT remote control, please go to **page 38** and refer to:

PAIR MY BT REMOTE CONTROL MANUALLY?

Use the **▲/▼** buttons to select system language, then press **OK/SELECT** to confirm.

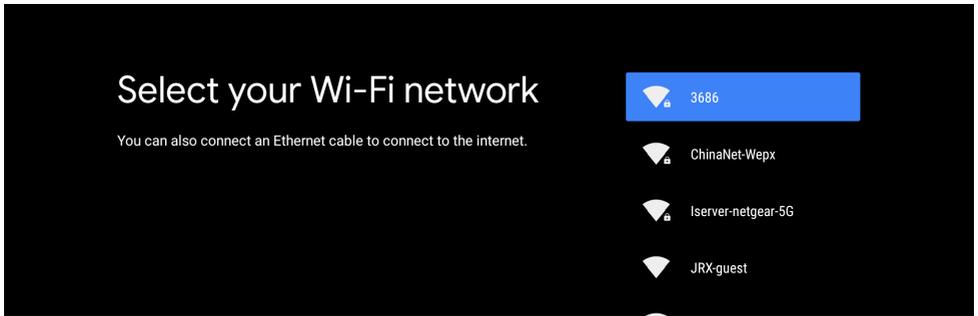


INITIAL SETUP (CONT.)

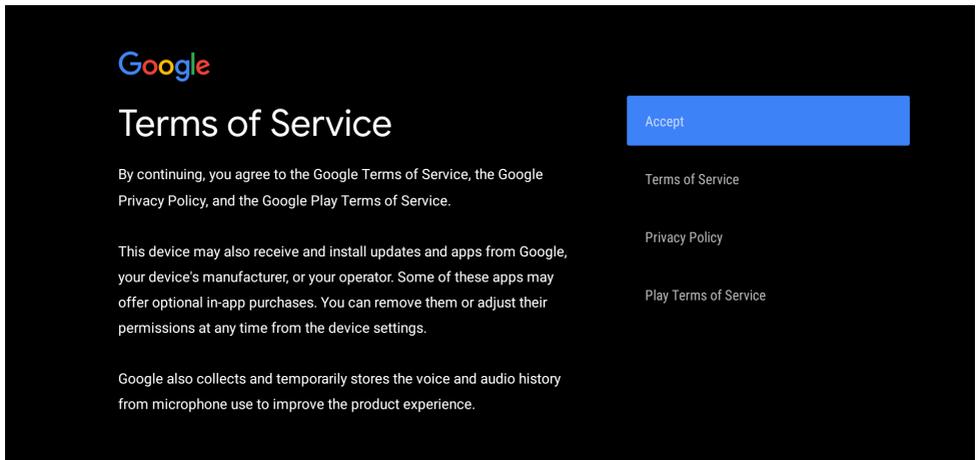
If you just want to use your TV normally, please select **“SKIP”**
To connect your Android Smartphone to your TV, Select **“Continue”**.



Press ▲/▼ to select your Wi-Fi you wish to connect to, enter the password and then confirm to connect.

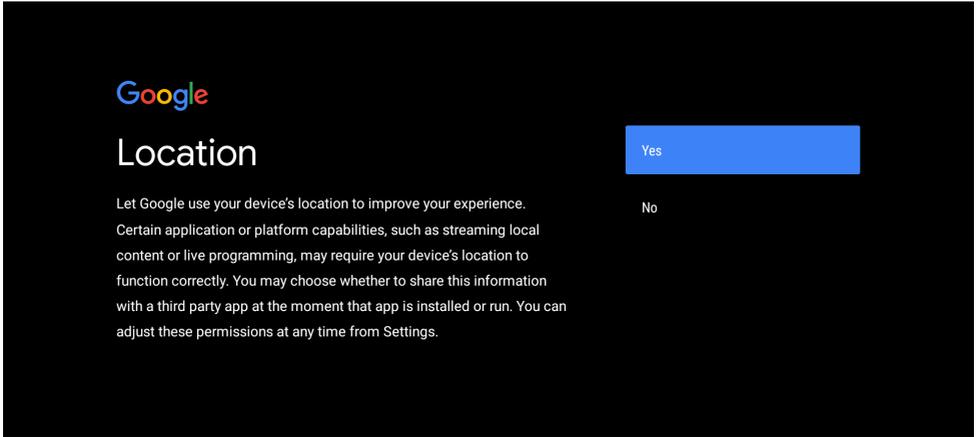


By accepting the Google Terms of Service to improve the product experience, Select **“ACCEPT”** to proceed with this condition.



INITIAL SETUP (CONT.)

Select **“YES”** if you want your location identified on your ANDROID TV.
(Note: Select **“YES”** if you want google to inform you on weather more accurately based on location).



Google

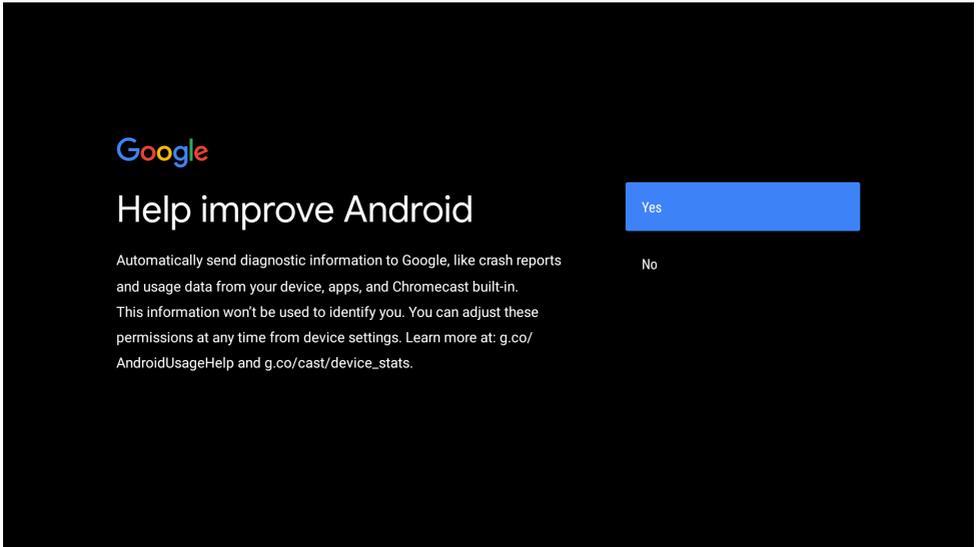
Location

Let Google use your device's location to improve your experience. Certain application or platform capabilities, such as streaming local content or live programming, may require your device's location to function correctly. You may choose whether to share this information with a third party app at the moment that app is installed or run. You can adjust these permissions at any time from Settings.

Yes

No

By Agreeing and selecting **“YES”**, you agree to automatically send diagnostic information to Google to help improve your Google experience.



Google

Help improve Android

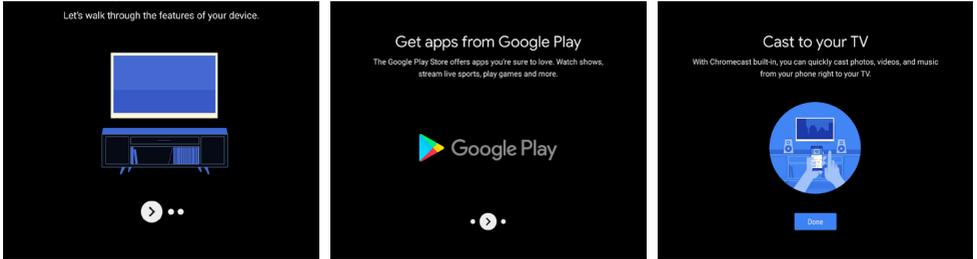
Automatically send diagnostic information to Google, like crash reports and usage data from your device, apps, and Chromecast built-in. This information won't be used to identify you. You can adjust these permissions at any time from device settings. Learn more at: g.co/AndroidUsageHelp and g.co/cast/device_stats.

Yes

No

INITIAL SETUP (CONT.)

Informational screens will now appear, you can scroll through steps by press **“RIGHT”** directional button to continue.

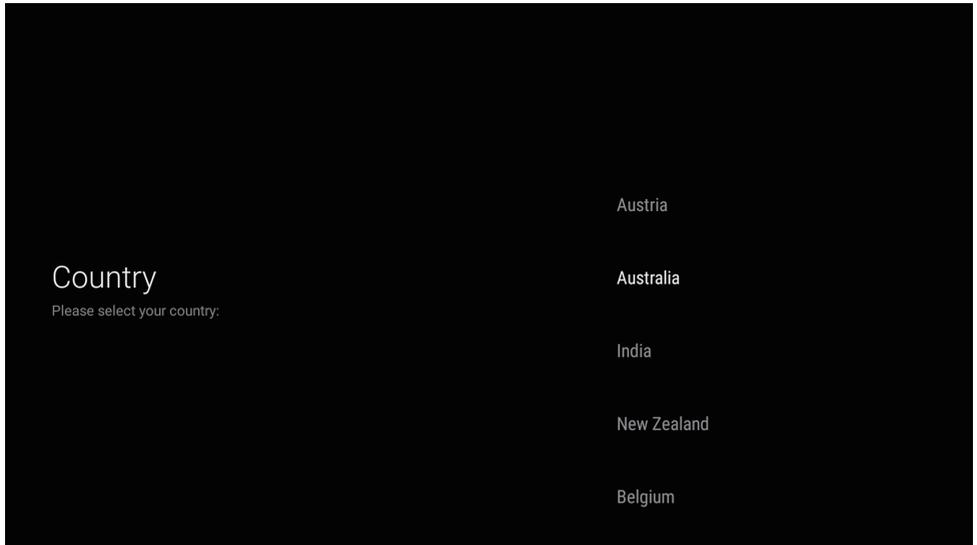


TV MODES

Please be sure in this step, select **“HOME”** if you are using this TV for use at home. Make sure to confirm once you have selected **“HOME”**.

SHOP is only for retailers who are selling the product. The difference is only point of sale advertising.

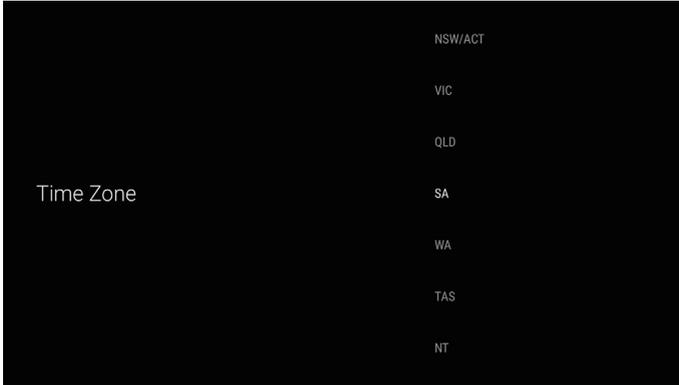
Select the country you are using the device in with the ▲/▼ directional buttons.



INITIAL SETUP (CONT.)

LCN SWITCH: to set your TV with logical program numbers, which is used to sort and group programs. ON (recommended)

Select the TimeZone you are using the device in with the ▲/▼ directional buttons.



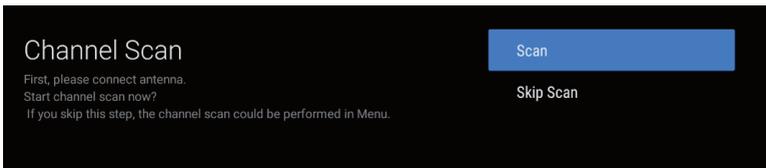
TV SOURCE (INPUT) for Tuning your TV

MAKE SURE to only select **DTV** as a TV Source. **DO NOT** select **ATV**.

Selecting anything else for Australia will not work, as **ATV** no longer exists.

Make sure to select **"SCAN"** to auto tune your TV to search for **DTV** channels,

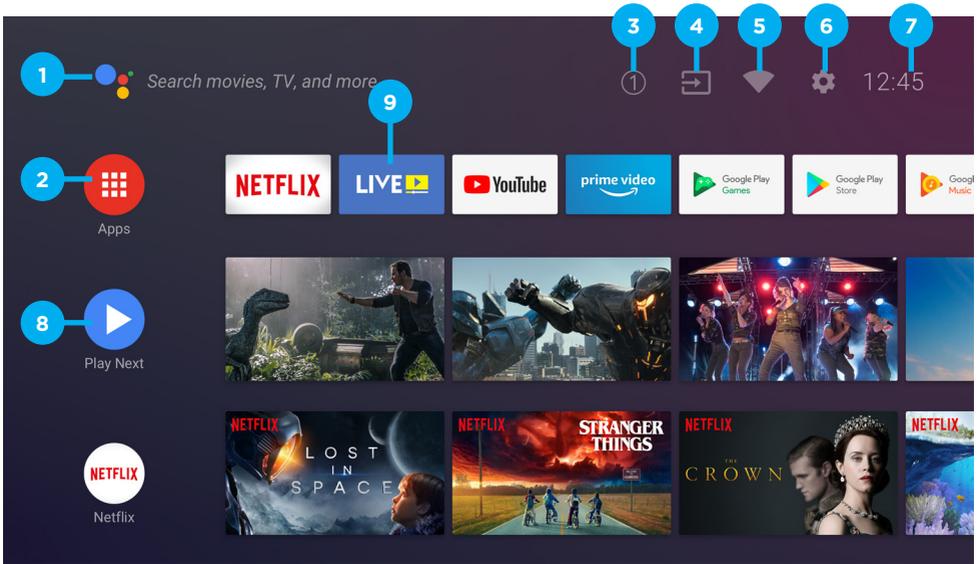
CAUTION - Selecting **ATV** will not work for Australia.



NOTE: Please make sure **Antenna (RF) cable** is plugged into the **ANT IN** port located on back of TV. **(refer to page 11 TV ports - #10).**

ANDROID TV - HOME SCREEN

Once you have completed initial setup, you will now enter the ANDROID TV home screen.



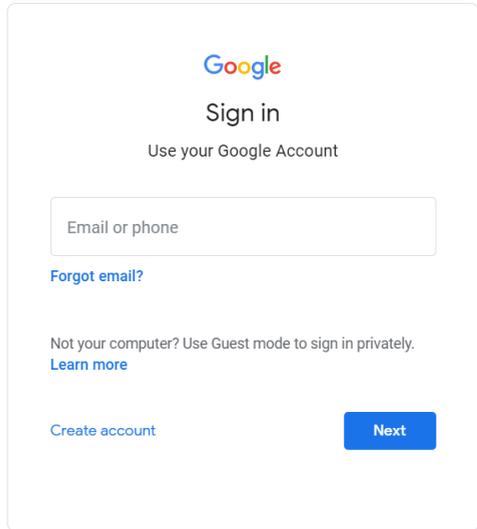
1. Open Google Assistant to start a voice search.
2. Selected the Multi-dot red circle to have access to all your applications. Pre-installed applications are available for you in this FAVs row, select **"Google Play Store"** If you wish to search and download additional apps optimised for Android TV.
3. **NOTIFICATION:** here will display all notifications relating to anything on your ANDROID TV.
4. **INPUTS:** Select this if you want to adjust your TV Input, Example: DTV, HDMI 1, HDMI 2.
5. **NETWORK:** This will display what network connectivity, Wi-Fi or ETHERNET.
6. **SETTINGS:** Select this if you want to access TV settings.
7. **TIME:** Displaying current time.
8. Each row past this point will display recommended content from the apps you already have installed.
9. **LIVE TV Application:** Select this app when you want to watch your live DTV channels.

GOOGLE PLAY STORE

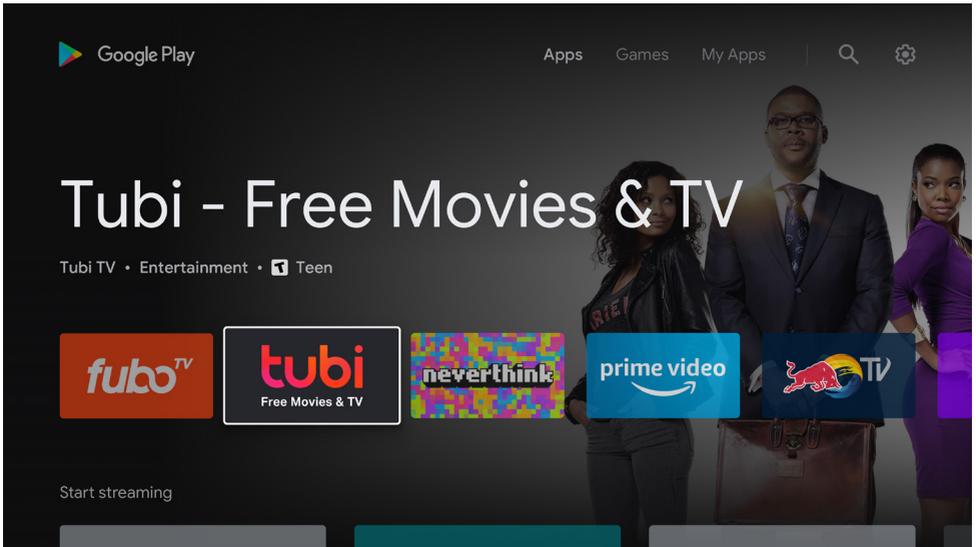


To have access and to download applications from the **Google Play Store**, you must sign in with a **Gmail** account.

Once you open **Google Play Store**, you will be prompted to sign in or create a new account.

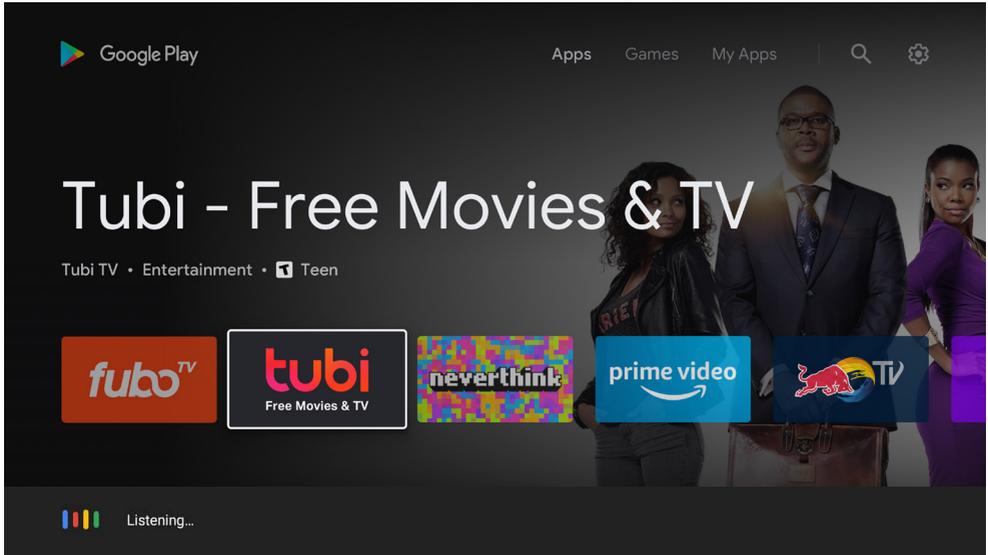


Once you have signed in, you will be brought to the below page, scroll through the list of applications available for download OR go to the search button, and search via entering Text or speaking to Google Assistant via your remote control.

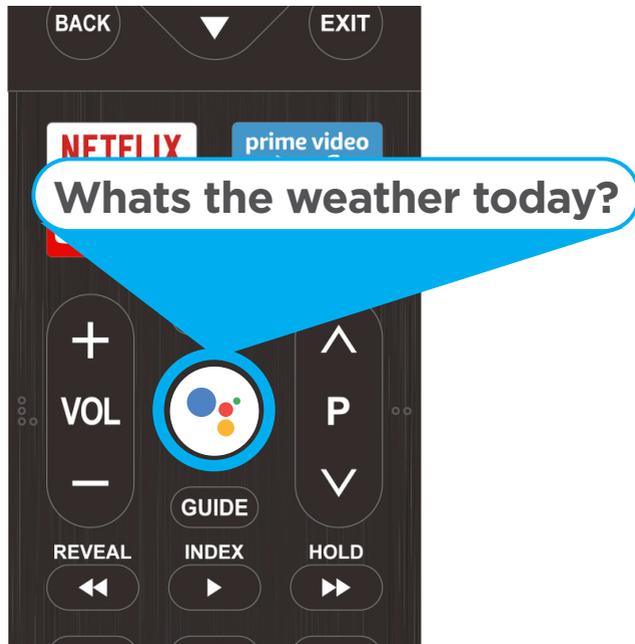


GOOGLE ASSISTANT

You now have access to **Google Assistant** via the (#1 on page 20) or by pressing  (Google Assistant) button on your remote control to commence.



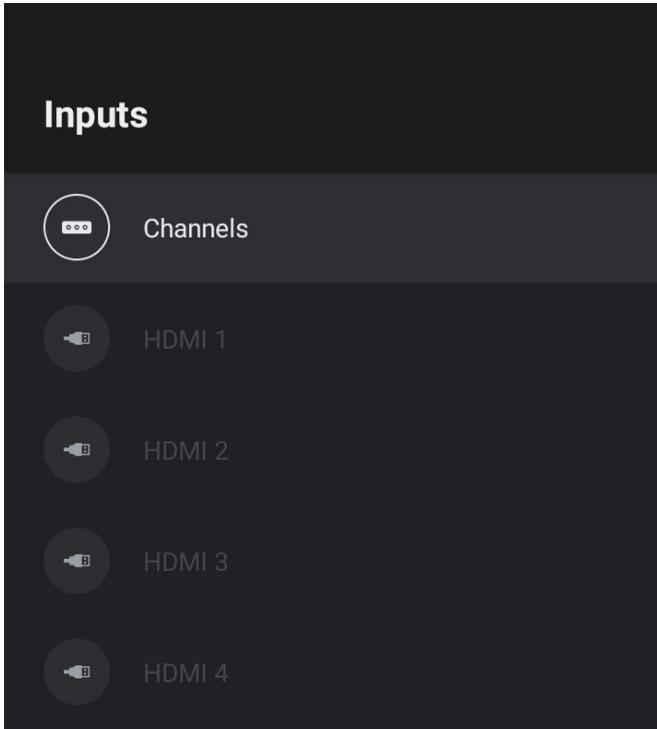
Allow for the voice box to appear at the bottom of your TV screen, stating: **“Listening”** then speak clearly towards the top of your remote control for Google Assistant to hear you. Once Google Assistant understands, what you have requested will be actioned.



INPUT MENU

To access **INPUT** menu, either select **INPUT (#4 on page 20)** via the **HOME** screen or press the **SOURCE** button on your remote control to have quick access to **INPUT** menu.

The options that are **AVAILABLE** will be highlighted, **PORTS** that are not in use, you will not be able to access.

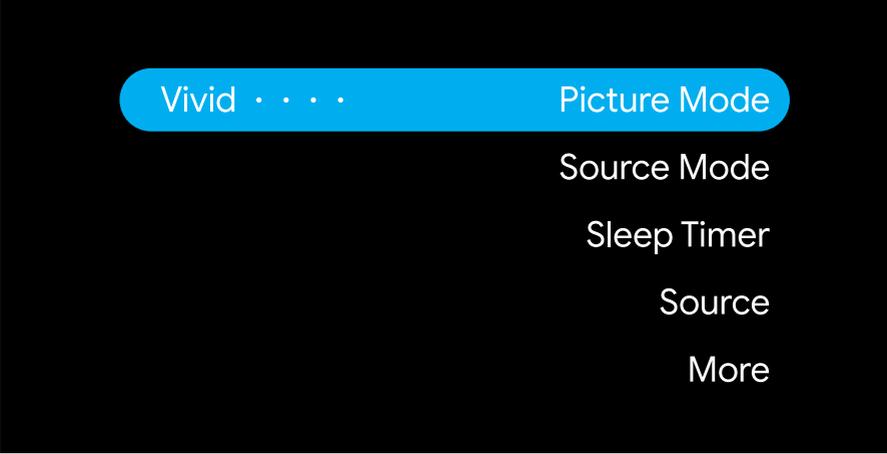


QUICK MENU

While watching **LIVE TV**, press the **MENU**  button and you can access quick menu options such as:

- **Picture Mode:** Press **LEFT** or **RIGHT** arrow keys to adjust picture mode.
- **Sound Mode:** Press **LEFT** or **RIGHT** arrow keys to adjust sound mode.
- **Sleep Timer:** Press **LEFT** or **RIGHT** to adjust time settings, to turn TV off after a period of time.
- **Source (input):** Select this to select another INPUT source for your TV.
- **More -** Will go to **TV SETTINGS**, with the below options:
 - Picture
 - Sound
 - TV
 - Setup
 - Parental
 - Settings

These options can also be accessed via the home screen on **next page 21 ANDROID TV - HOME SCREEN**, then look for **settings icon (6)**.

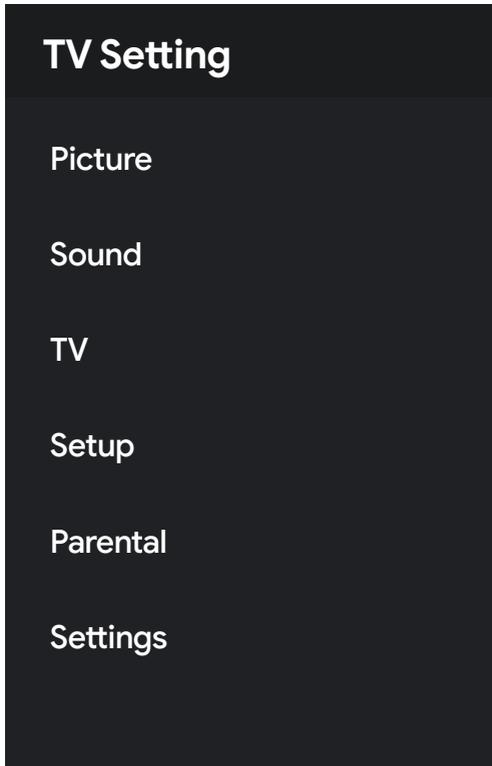


TV SETTING

To access **TV SETTINGS** menu, While watching LIVE TV:

1. Press **MENU**
2. Go down and select "**MORE**".
3. Now you will have access to:
 - Picture
 - Sound
 - TV
 - Setup
 - Parental
 - Settings

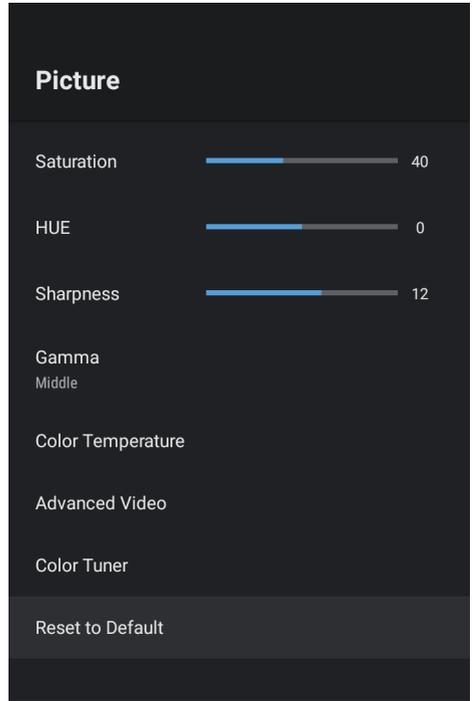
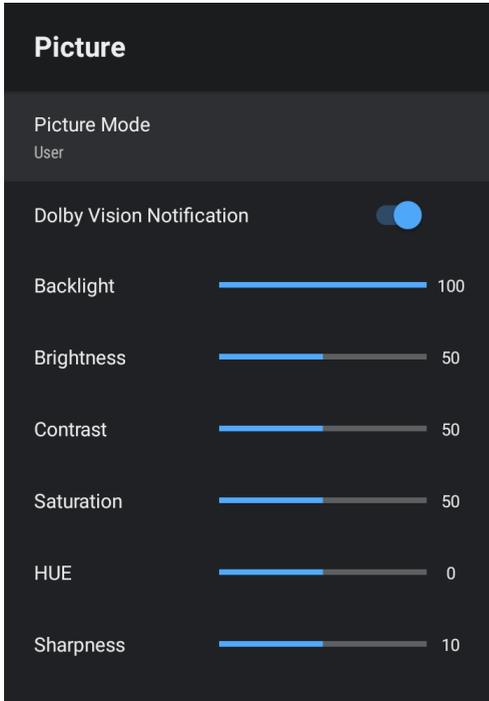
Next page will explain each menu.



PICTURE MENU

To access **CHANNEL** menu, while watching LIVE TV:

1. Press the **MENU** button on the remote control and select **"MORE"**. (refer to page 20 Menu Settings).
2. Select **PICTURE**.



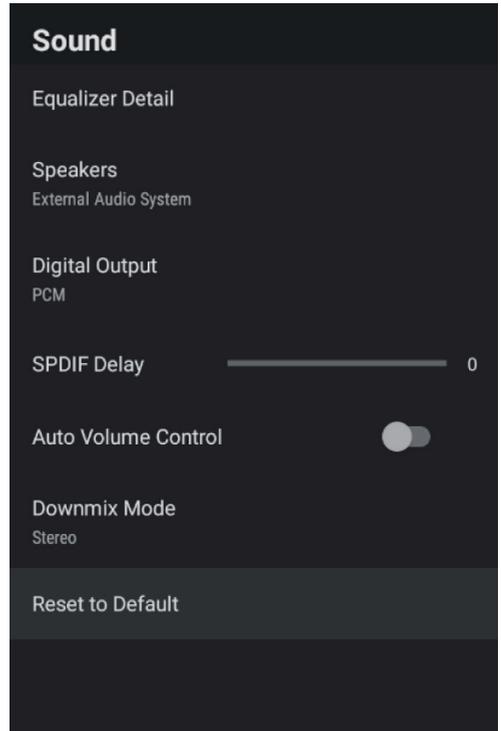
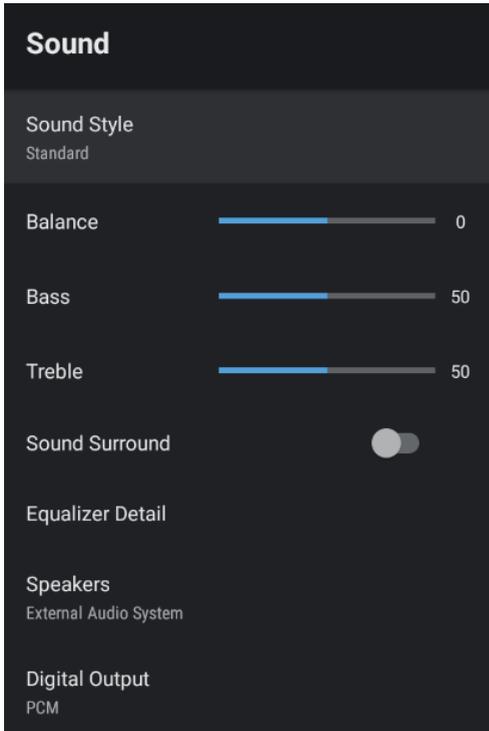
Picture Mode - Options to choose from - Standard, Vivid, Sport, Movie, Game, Energy Saving, User.

SOUND MENU

To access **SOUND** menu, while watching LIVE TV:

1. Press the **MENU** button on the remote control and select **“MORE”**.
(refer to page 20 Menu Settings).
2. Select **SOUND**.

Note: Sound menu can also be accessed within Settings icon on home menu.
(refer to page 20).



- Sound Style -** Options to choose from - Standard, Vivid, Sports, Movie, Music, News, User.
- Speakers -** TV Speakers or External Speaker
(This will force the TV to output sound through the chosen option).
- Digital Output -** Auto, Bypass, PCM, Dolby Digital Plus, Dolby Digital.
(It is recommended to select **AUTO**, as this will automatically detect quality of sound being procued by content).

TV - CHANNEL/TUNING MENU

Make sure before scanning for any TV/Programs that you are on the **DTV-T/T2** SOURCE INPUT.

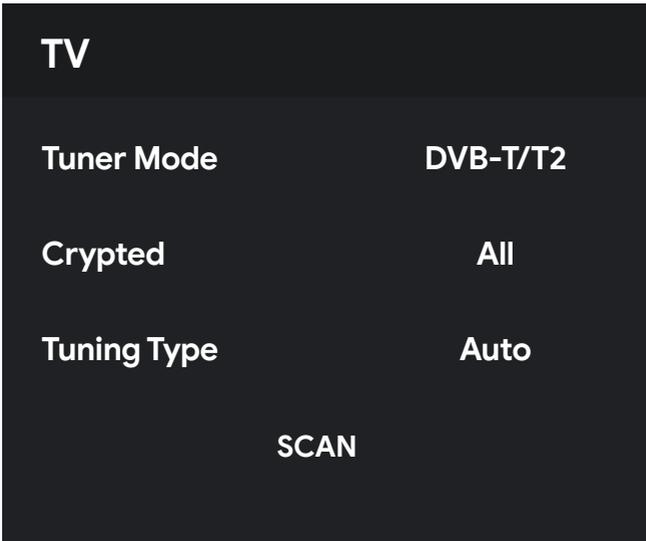
To do this make sure you are on **LIVE TV** app (Refer to page 21 - #9).

1. Press **SOURCE** on your remote control.
2. Make sure to select **DTV-T/T2**.

Note: on any other source such as ATV or DVB-C, scanning for channel will **NOT WORK**.

To access **CHANNEL** menu, while watching LIVE TV:

1. Press the **MENU** button on the remote control and select **"MORE"**. (refer to page 20 Menu Settings).
2. Select **TV**.
3. Select **CHANNEL**.
4. You will now be on the TV menu as shown below, **make sure that:**
 - Tuner mode is on **DVB-T/T2**
 - Crypted set on **ALL**
 - Tuning Type is on **AUTO**.
5. Press **SCAN** to scan for all channels, please allow a few minutes for the scanning to complete.



SETUP MENU

To access **SETUP** menu, while watching LIVE TV:

1. Press the **MENU** button on the remote control and select **“MORE”**.
(refer to page 20 Menu Settings).

2. Select **SETUP**.

e

Auto Standby - Automatically turn off TV after certain amount of time.

Fast Boot - Sets your TV to boot faster when turning TV off/on via the Remote Control.

Note: Full boot up/turn on process occurs every time you turn off TV from the Power Outlet/Power Point.

Subtitle - Turn on the subtitles
Can also select the language, if the 1st language select is unavailable then the 2nd language selected will be displayed.

HDMI 2.0 - This is default HDMI 2.0
This must be set as 2.0 in order for 4K Ultra HD at 60Hz to display through HDMI ports. (used for Media device such as consoles/4K Blu-rays/etc).

PARENTAL MENU

To access **PARENTAL** menu, while watching LIVE TV: **(PARENTAL GUIDANCE)**

1. Press the **MENU** button on the remote control and select **"MORE"**.
(refer to page 20 Menu Settings).
2. Select **PARENTAL**.

From here you have the option to select and create a new password to lock the channels you want to lock.

Note: please make sure to store/save password somewhere you can access at a later date. Forgetting password, you may need to factory reset TV to use again.

Channel Block - Block specific channels to restrict use.

Program Block - This determines the age restrictions to place on all programs.

- Undefined (none chosen)
- Kids 3-5 Years
- Kids 6-12 Years
- General
- PG 13
- PG 18
- Adult

Change Password - Change existing PIN selected when first entering this menu.

Clean All - Reset restrictions.

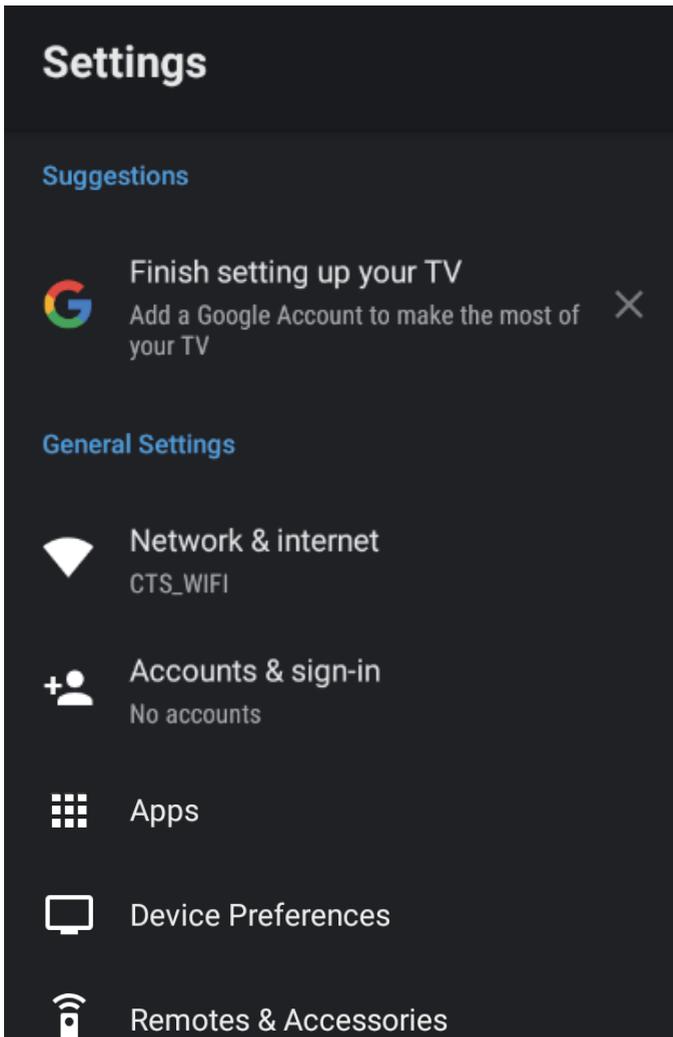
SETTINGS

To access **SETTINGS** menu, while watching LIVE TV:

1. Press the **MENU** button on the remote control and select **"MORE"**.
(refer to page 20 Menu Settings).
2. Select **SETTINGS**.

OR

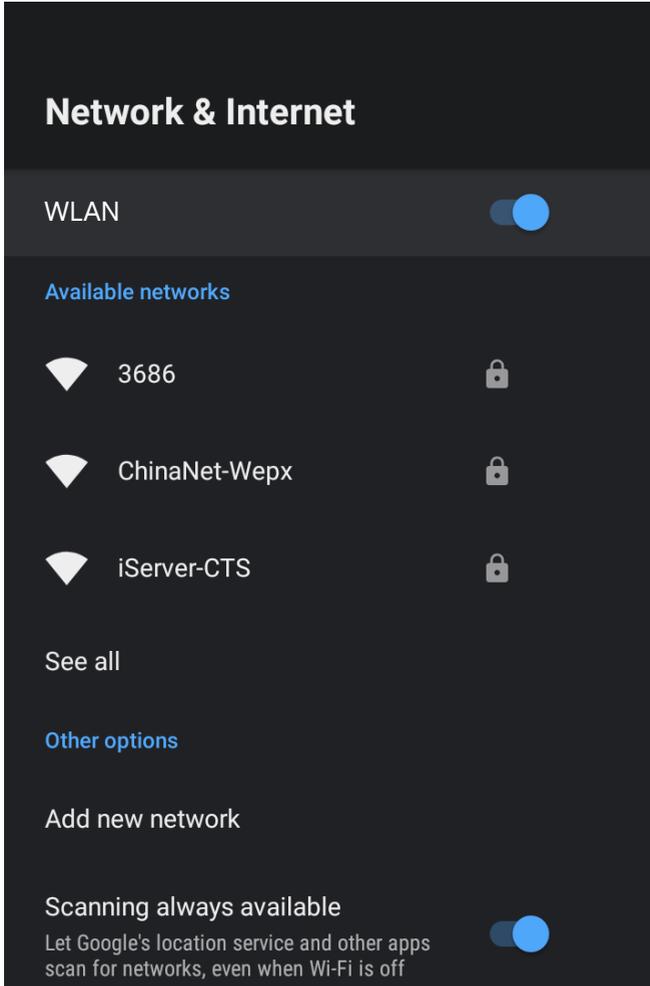
1. Press HOME on remote control and the Smart home page will appear.
2. Select the Settings icon on the top right corner (Refer to page 20 - #6)



NETWORK & INTERNET

To access **NETWORK** menu,

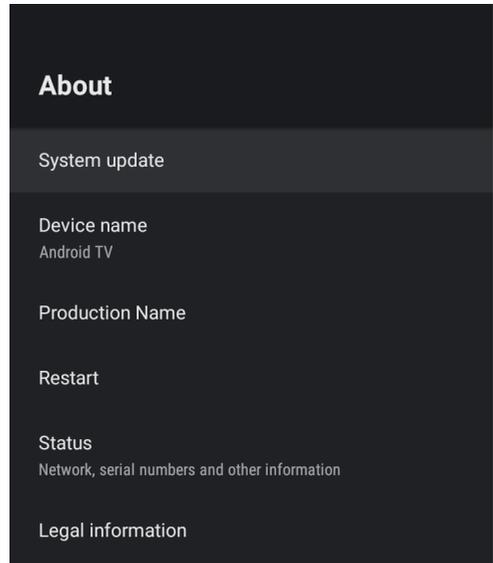
1. Select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Then go down and select **“NETWORK & INTERNET”**.



DEVICE PREFERENCES - ABOUT

To access **ABOUT** menu,

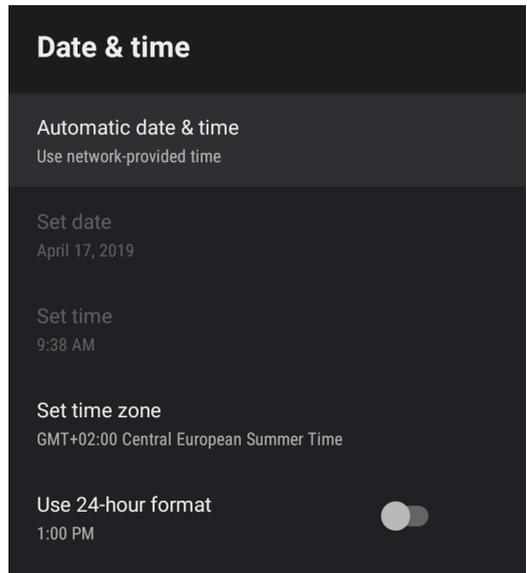
1. select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Then go down and select **“DEVICE PREFERENCES”**.
3. Then go down and select **“ABOUT”**.



TIME

To access **TIME** menu,

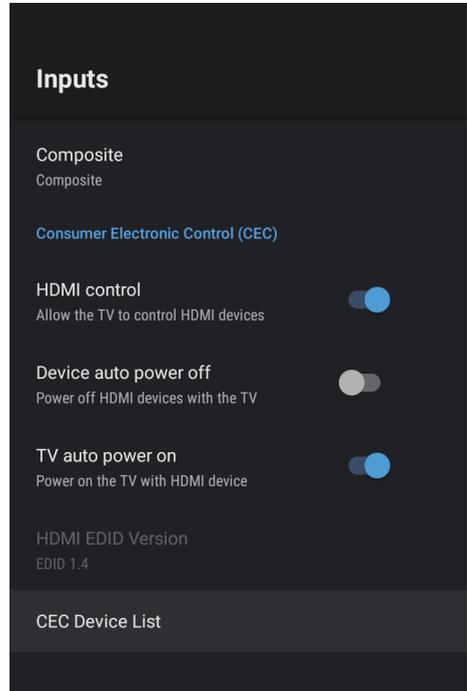
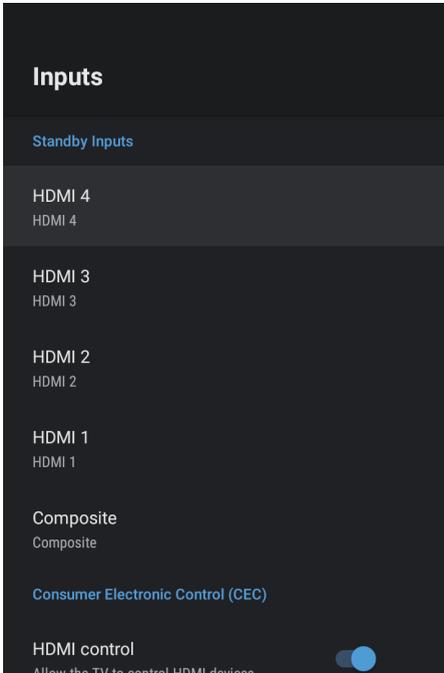
1. select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Then go down and select **“DEVICE PREFERENCES”**.
3. Then go down and select **“DATE & TIME”**.



INPUT SETTINGS MENU

To access **INPUT** menu,

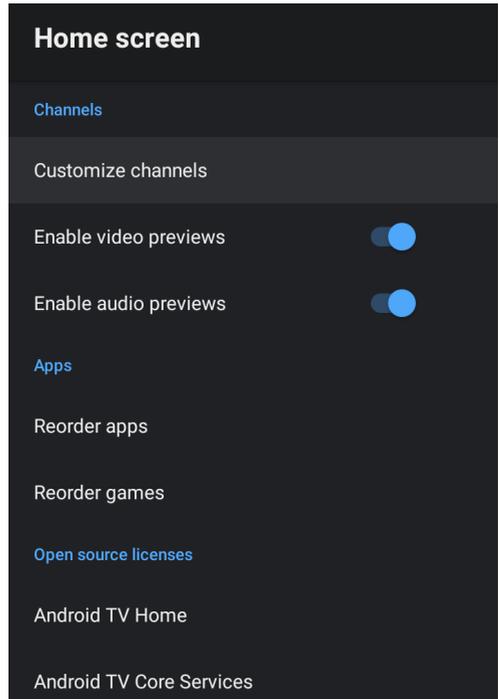
1. select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Then go down and select **“DEVICE PREFERENCES”**.
3. Then go down and select **“INPUTS”**.



HOME SCREEN

To access **HOME SCREEN** menu,

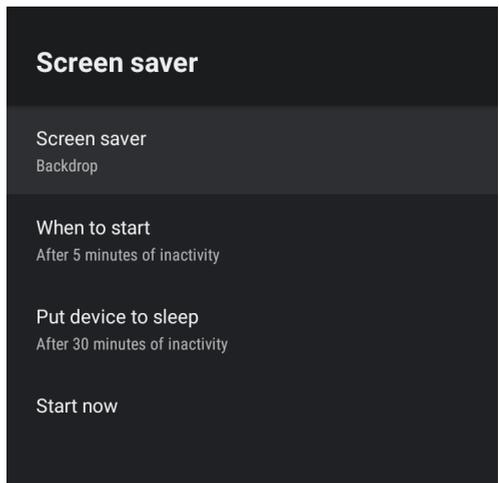
1. select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Then go down and select **“DEVICE PREFERENCES”**.
3. Then go down and select **“HOME SCREEN”**.



SCREEN SAVER

To access **HOME SCREEN** menu,

1. select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Then go down and select **“DEVICE PREFERENCES”**.
3. Then go down and select **“SCREENSAVER”**.

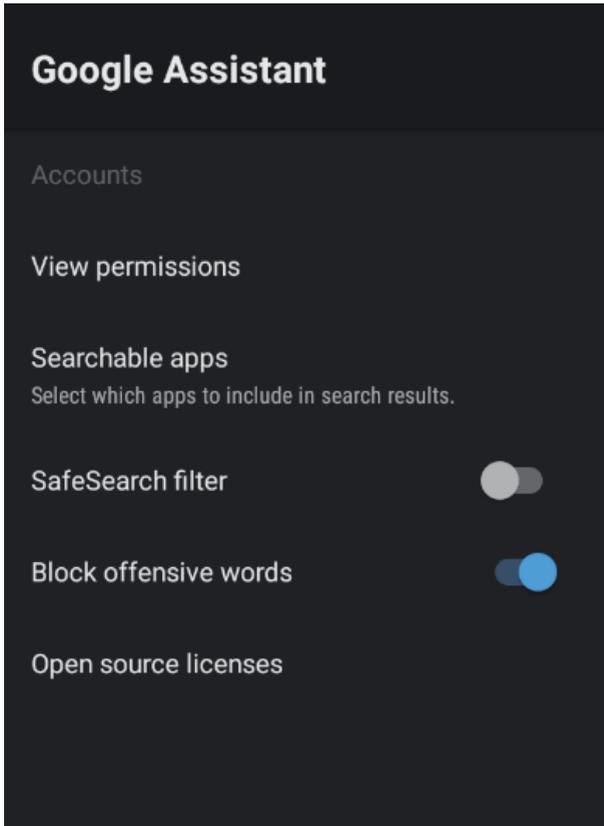


GOOGLE ASSISTANT

To access **GOOGLE ASSISTANT** menu,

1. Select **SETTING icon (#6 on page 20)** via the HOME screen.
2. Select **“Device Preferences”**
3. Then go down and select **“GOOGLE ASSISTANT”**.

Accounts will only be accessible if you have connected a Gmail account via the “Google Play Store”. A Gmail account is needed in order to download and install applications via the “Google Play Store”.



FAQS

GENERAL PROBLEMS WITH TV SET

Symptoms	Items to Check and Actions to Follow
"Ghost" or double image	<ul style="list-style-type: none">• This may be caused by obstruction to the antenna due to high rise buildings or hills. Using a highly directional antenna may improve the picture.
No power	<ul style="list-style-type: none">• Check if the TV's AC power cord is plugged into the outlet.• Unplug the TV, wait for 60 seconds. Then reinsert plug into the outlet and turn on the TV again.
No picture	<ul style="list-style-type: none">• Check antenna connections at the rear of the TV to see if it is properly connected to the TV.• Possible broadcast station trouble. Try another channel.• Adjust the contrast and brightness settings.• Check the Closed Captions control. Some TEXT modes could block the screen.
Good picture but no sound	<ul style="list-style-type: none">• Increase the volume level by pressing the VOL+ button on the remote control or on the TV side control panel.• Press the MUTE button on the remote control to ensure mute is off.
Good sound but poor color	<ul style="list-style-type: none">• Adjust the contrast, color and brightness settings.
Poor picture	<ul style="list-style-type: none">• Poor picture quality may occur when an activated S-VHS camera or camcorder is connected to your TV and other peripherals at the same time. Switch off one of the peripherals.
Snowy picture and noise	<ul style="list-style-type: none">• Check the antenna connection.
Horizontal dotted line	<ul style="list-style-type: none">• This may be caused by electrical interference (e.g. hair dryer, nearby neon lights, etc.) Turn off the equipment.
Television not responding to remote control	<ul style="list-style-type: none">• Check whether the batteries are working. Replace if necessary.• Clean the remote control sensor lens on the TV.• You can still use the buttons on the side of your TV.
Pixels (dots) that are always dark or always lit	<ul style="list-style-type: none">• Your TV is precision-manufactured using an extremely high level of technology. However, sometimes pixels may not display correctly. These types of occurrences are inherent to this type of product and do not constitute a defective product.

FAQS (CONT.)

SUBTITLE KEEPS APPEARING WHILE WATCHING LIVE TV?

If subtitles keeps appearing on your Android TV, while watching Live TV:

1. Press “**MENU**” on your Remote Control
2. Go to “**MORE**” and select it.
3. Go to “**SETUP**” and select it.
4. Go down to “**SUBTITLE LANGUAGE**” and select it.
5. Select and look for **OFF** option within all the subtitle options.

Once all options for subtitle are switched off, then you can exit and continue watching Live TV! If the Subtitle persists to appear, you may need a software update or for further assistance please contact our customer support centre at info@ayonz.com

PAIR MY BT REMOTE CONTROL MANUALLY? (OR OTHER BT DEVICES)

If your remote control is not pairing or becomes disconnected, please make sure to go on the **Smart HOME of your Android TV:**

1. Press “**HOME**” on RC > go to “**Settings**” icon on top right of home screen.
2. Select “**Remotes & Accessories**” > “**Add device**” to then go to searching for devices screen.
2. Press **GOOGLE ASSISTANT** button on your RC, a notification will appear.
3. Press and hold both **HOME + LEFT** direction arrow at the same time.
4. Remote indicator light at the top of remote between **POWER** and **MUTE** button will flash green, wait for RC to be found on your TV screen.
5. Once RC appears on screen, Select **OK** to pair remote.
6. Once paired, you can press **HOME** or **EXIT** to get out of menu.

NOTE: you can still using your Remote control without pairing but cannot use the “**GOOGLE ASSISTANT**” Feature until paired.

ANDROID TV REMOTE CONTROL - APP

If you want to control your TV via your Smart device. Search for “**ANDROID TV REMOTE CONTROL**” app and download. Once following prompts to connect your Smart device to your Android TV, you will then be able to have 100% control of your TV with Google Assistant Feature.

If it fails to connect, try the above steps again. Otherwise contact our support centre for further help!

SPECIFICATIONS

Operating System	Android TV 10.0	
HDR (High Dynamic Range)	Yes	
Resolution	3840 x 2160	
Display Colours	1.07 Billion	
Contrast ratio:	1200:1	
Aspect Ratio	16 : 9	
Refresh Rate	60Hz	
ETHERNET / WIFI	Yes/ 802.11 b/g/n	
Multimedia Playback Format under USB Mode	Movie: VP8, VP9, AV1, MPEG2, MPEG4	
	Music: AAC, PCM, MP3	
	Photo: JPEG, JPG, PNG, BMP, GIF	
Power Source	100-240V ~ 50/60Hz	
Power Consumption	150W	
USB	5V  max. 500mA	
Dimensions	With stand: 1235.7 (w) × 273.9 (d) × 789.9 (h) mm	
	Without stand: 1235.7 (w) × 91.6 (d) × 724.2 (h) mm	
Weight	Net: 10.5 kg	
	Gross: 13.8 kg	
Accessories	1 x Instruction Manual	2 x AAA Batteries
	1 x Remote Control	2 x TV Stands (L and R)
	1 x Warranty Card	Screws for TV

NOTE: This document is for reference only, the operation interface is subject to the TV software.

EKO

CUSTOMER SUPPORT:

info@ayonz.com

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